NOBLE HEALTH SERVICES PRIOR AUTHORIZATION

EASY. EFFOR⁻



That's what your patients deserve and what you can expect from Noble Health Services' prior authorization process.

Put your patients on the fastest path to approval by allowing us to complete the prior authorization (PA) entirely on your behalf*. Just send the required information via E-Scribe or fax and we'll handle the rest.

Please know that we may hit a roadblock if we don't have the full support and cooperation of the office — both are paramount to the PA being completed and approved as quickly as possible.

*Noble Health Services' PA assistance is customizable to your office's needs. We can assist with as much, or as little, of the process as desired.

- Prescription and Enrollment Form
- Patient Diagnosis and ICD-10 Code
- ☐ Insurance Card/Demographics Page
- Any Applicable Labs
- ☐ Patient's Complete Medication List
- ☐ Tried/Failed Medications
- All Related Clinical Notes

PATH TO APPROVAL:

Once Noble receives all of the required items from your office, our team will send a confirmation fax and your patient's journey along the path to approval begins.

Appropriate forms are selected. Clinical and chart notes are reviewed.



Completed PA forms are sent to your office for a signature.

We cannot move forward without the signed forms. A delay in returning the forms creates a roadblock on your patients' path to approval.

Forms are sent to the insurance company on your behalf, if preferred.



Check in and follow up with the insurance company to see if they have processed and approved the PA.

IF DENIED ...

our Appeals Team works with your office to complete the appeals process. We dig deeper into the patient's failed therapy and resubmit to the insurance company for approval.*

IF APPROVED ...

our team contacts the patient to collect payment, submit copay assistance (if applicable), and set up next-day delivery.

Patient receives their specialty medication where they need it, when they need it — as scheduled.



^{*} In the event that the PA is denied for a second time, we will reach out to your office to discuss your patient's options and the next steps.

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FREQUENTLY ASKED QUESTIONS

Q: WHAT HAPPENS IF NOBLE DOESN'T HAVE THE PATIENT'S INSURANCE INFORMATION?

A: If Noble does not have the patient's insurance information, we will complete an eligibility test. If that does not work, we will reach out to the patient and ask for their insurance information. We encourage you to submit your patient's insurance information with their prescription to help prevent any insurance-related delays.

Q: MAY WE HAVE MEDICATIONS SENT DIRECTLY TO OUR OFFICE?

A: Of course! Simply let us know when you want a patient's medication sent to your office. Once we collect payment from the patient, we will call your office to set up delivery. Noble ships medications via next-day delivery in state-of-the-art packaging designed specifically for shipping specialty medications—meaning all of your patients' medications arrive on time and intact.

Q: DO YOU INVESTIGATE COPAY ASSISTANCE FOR EVERY PATIENT?

A: Absolutely! Regardless of the copay, Noble's Patient Care Team offers each patient options for copay assistance. If a patient prefers, our team enrolls them in applicable copay assistance programs while on the phone. Our team also looks into any available foundation support. At Noble, every patient pays the lowest out-of-pocket price available for every prescription, every time. If the copay is still a financial burden to the patient, or if they are not interested in filling their prescription, we will immediately contact your office and let you know.



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